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| Job description |  |

**Refuse Loader - Refuse - GYS Ltd**

**Reports to** Refuse Supervisor

**Working environment** Salary: £24,276.00 – Salary Scale Point 010 37 hours per week. The role is predominantly Tue-Fri, some additional Saturday & Bank Holiday Working will be required as the service specifies. *Please note this is a fixed term position for 8 months (1st March 2025 – 31st October 2025). There are two positions available.*

**Purpose of role**

Assist with the collection and disposal of all types of waste from a variety of locations within the Borough using the full range of refuse containers, vehicles, and other ancillary equipment. Working across all Rounds/Crews as requested.

**Key result areas**

The **Refuse Loader** reports direct to the **Refuse Supervisor** and working in the following activity:

* **Refuse**

**Corporate Responsibilities**

* + - * Complete Company paperwork/records as required, e.g., timesheets, work records, etc.
      * Act as a manoeuvring assistant to assist the driver of vehicles where needed.
      * Operate the bin lift mechanism on the refuse collection vehicle in accordance with Safe Working Practices and Procedures.
      * Although the role is predominately Tue-Fri, some additional Saturday & Bank Holiday working will be required to meet business needs.
      * The postholder will be expected to deal with members of the public and must do always so courteously and respectfully.
      * Assist, from time to time, with any street cleansing duties as directed.
      * Attend any training courses appropriate to the post.
      * Comply with all statutory Health and Safety regulations and the Company’s Health and Safety Policy and Safe Working Procedures, including the wearing of Personal Protective Equipment and official Company uniform.
      * Undertake any other duties which are consistent with the post and needs of the business.

**Management Information**

* **These may change subject to consultation with the postholder.**
* **This job description sets out the duties and responsibilities of the job at the time when it was drawn up. Such duties and responsibilities may vary from time to time without changing the general character of the duties or the level or responsibility entailed. Such variations are a common occurrence and cannot in themselves justify a reconsideration of the grading of the job.**

**Other Duties**

The duties listed are not exhaustive and may be varied therefore the post holder will be expected to undertake other duties as appropriate to the role and as requested by his/her line manager.

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| **Person Specification** | | | |
| **Category** | **Requirement** | **Essential or Desirable** | **Assessment method**  **Application Form (AF)**  **Interview (I) Test (T)** |
| **Experience/**  **Knowledge** | * Ability to work under pressure. * Ability to work as both part of a team, and on own initiative. * Skills in customer care and communication with the public. | * Essential * Essential * Essential | * AF/I * AF/I * AF/I |
| **Qualifications** | * Skills in customer care and the ability to communicate effectively. * Basic literacy and numeracy skills. * Knowledge of Health and Safety Requirements. | * Essential * Essential * Desirable | * AF/I * AF/l * AF/l |
| **Competencies** | * Able to work alone or as part of a team. * Ability to accurately carry out verbal and written instruction. * Ability to follow Health and Safety instructions. | * Essential * Essential * Essential | * AF/I * AF/I * AF/I * AF/I |
| **Personal Qualities and Attributes** | * Self-awareness. * Openness, honesty, and integrity. * Personal resilience. * Ability to work under pressure. * Fairness and consistency. * Capable of carrying out Manual Handling tasks associated with the post. | * Essential * Essential * Essential * Essential * Essential * Essential | * AF/I * AF/I * AF/I * AF/I * AF/I * AF/I |
| **Behaviours:** | * Effective communication. * Working together. * Taking personal responsibility. * Putting Great Yarmouth first. * Respecting others. * People focused. * Embracing change. | * Essential * Essential * Essential * Essential * Essential * Essential * Essential | * I * I * I * AF/I * AF/I * AF/I * AF/I |