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| Job description |  |

**Mobile Toilet Attendant – Street Scene - GYS Ltd**

**Reports to** Street Scene Supervisor and Line Manager

**Working environment Full-time, Permanent 30/44 hours per week** **-** 44 hours per week in peak season (six months – 1st April – 30th September) and 30 hours in off peak (six months – 1st October – 31st March) Mon-Sun. Shift pattern of 5 days on, 1 day off recurring during Summer, and 3 days on, 3 days off recurring during Winter. Full UK driving licence is required.

**Purpose of role**

Carry out day to day cleansing duties of borough toilet blocks as defined by the Street Scene Supervisor: ensuring that the necessary standards are met and operating safely within GYS Policies and Procedures.

**Corporate Responsibilities**

* Efficiently carry out routine and non-routine (if applicable) cleansing duties of Great Yarmouth Borough toilet blocks and surrounding areas.
* Always comply with Health and Safety regulations and abide by the health and safety training provided.
* Work effectively and safely using equipment, chemicals, and products as per the training received.
* Carry out safe methods of work.
* Driving work incorporating cleansing and lock/unlock of facilities as required.
* Ensure members of the public are treated with respect.
* Ensure the correct PPE is always worn whilst on duty.
* Report faulty equipment and possible Health & Safety hazards to the department supervisor.
* Work safely so that the employee, colleagues, and members of the public are not put at risk.
* Undertake specified training and development as required.

**Management Information**

* **These may change subject to consultation with the postholder.**
* **This job description sets out the duties and responsibilities of the job at the time when it was drawn up. Such duties and responsibilities may vary from time to time without changing the general character of the duties or the level or responsibility entailed. Such variations are a common occurrence and cannot in themselves justify a reconsideration of the grading of the job.**

**Other Duties**

The duties listed are not exhaustive and may be varied therefore the post holder will be expected to undertake other duties as appropriate to the role and as requested by his/her line manager. A full driving licence is required for the position, with a maximum of 3 penalty points.

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| **Person Specification** | | | |
| **Category** | **Requirement** | **Essential or Desirable** | **Assessment method**  **Application Form (AF)**  **Interview (I) Test (T)** |
| **Experience/**  **Knowledge** | * Ability to work under pressure. * Ability to work as both part of a team, and on own initiative. * Skills in customer care and communication with the public | * Essential * Essential * Essential | * AF/I * AF/I * AF/I |
| **Qualifications** | * Skills in customer care and the ability to communicate effectively. * Basic literacy and numeracy skills. * Knowledge of Health and Safety Requirements. | * Essential * Essential * Desirable | * AF/I * AF/l * AF/l |
| **Competencies** | * Able to work alone or as part of a team. * Ability to accurately carry out verbal and written instruction. * Ability to follow Health and Safety instructions. | * Essential * Essential * Essential | * AF/I * AF/I * AF/I |
| **Personal Qualities and Attributes** | * Self-awareness. * Openness, honesty, and integrity. * Personal resilience. * Ability to work under pressure. * Fairness and consistency. * Capable of carrying out manual handling tasks associated with the post. | * Essential * Essential * Essential * Essential * Essential * Essential | * AF/I * AF/I * AF/I * AF/I * AF/I * AF/I |
| **Behaviours:** | * Effective communication. * Working together. * Taking personal responsibility. * Putting Great Yarmouth first. * Respecting others. * People focused. * Embracing change. | * Essential * Essential * Essential * Essential * Essential * Essential * Essential | * I * I * I * AF/I * AF/I * AF/I * AF/I |